

Dear Student Friends,

Sometimes it happens that you are unable to view all the lectures within the validity period of your product. Thus the product expires. Like medicines, this product also has an expiry date.

If you wish to watch the lectures again after the expiry, then you need not buy the entire product again. We have designed a very cost effective solution for our **existing students only**. Please check the process of renewal as follows :

- (1) We do provide renewal option **only on our website : www.CaRakeshAgrawal.in**
- (2) Please scroll down on home page and select the proper course category.
- (3) You will find two options :
 - (a) One month key renewal option and
 - (b) 3 days key renewal option at a nominal fees.
- (4) Please click the product icon and scroll down below to find the 'Product Overview' for more details.
- (5) Please also note that the product can be renewed only after the expiry and not before.
- (6) After you make the payment, wait for 1 to 2 days. Our team will get in touch with you and will ask for your original product key. Then the authorised person will renew your existing key and will inform you about it.
- (7) Please keep the internet connection on. Now, open RioPlay software and play any lecture of our product. The system will ask for serial key. Please enter the same key again and press 'activate'. Your key will get re-activated automatically.
- (8) Your new validity period will start from the date of **your re-activation** and not from the date of purchase.

Note : If you want to renew for two months, then buy 2 Qty. and if you want to renew it for 3 months, then buy 3 Qty. and so on.

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Key Renewal Option