

Dear Student Friends,

Sometimes it happens that you are unable to view all the lectures within the validity period of your product and the product expires. Like medicines, this product also has an expiry date.

Sometimes some students want to do revision, using the same video lectures and notes but after the validity has expired.

If you wish to watch the lectures again **anytime** after the expiry, then you can **renew** the existing product key again. We have designed a very cost effective solution for renewal of existing key for a period ranging from **3 days to 3 months**. Please check the process of renewal as follows :

- (1) Please visit **our website : www.CaRakeshAgrawal.in**
- (2) Select proper course category from the drop down list of "Video Lectures".
- (3) You will find various products. Select **Key Renewal Product**. You will find a drop down list to select the validity period : i.e. 3 days / 7 days / 15 days / 1 month / 2 months and 3 months. Select a suitable option for you. It will show you the amount payable for that option.
- (4) Please enter your **existing** 'Product Serial Key' and make the payment online.
- (5) Please note that the product can be renewed **anytime after the expiry** and not before.
- (6) After you make the payment, please wait for 24 hours. The authorised person will **check and renew** your existing key and will inform you about it through email. Once you get the email confirmation from our team, do the re-activation as follows.
- (7) Now, open RioPlay software and play any lecture of our product. The system will ask for serial key. Please enter the same key again and press '**activate**'. Your key will get re-activated automatically.
- (8) Your **new validity** period will start from the date of **your re-activation** and not from the date of purchase. You may start watching the lectures up to the new validity period. Please make the best use of it by watching these lectures regularly without wasting time.

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